




Our Mission

To profitably provide customers with packaging and display solutions that anticipates and exceeds their expectations.

Our Vision

To be recognized by customers and competitors as the best corrugated display and packaging supplier in the markets we serve.



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Products and Services

Corrugated Boxes

Die-Cuts

E-Flute

Folding Cartons

Fulfillment

Graphic Packaging

Litho Label

POP Displays

*Structural and
Graphic Design*

“Outstanding Performance”



Recently the Stronghaven Companies concluded a telephone based customer survey utilizing the National Business Research Institute, Inc., a nationally recognized independent company that conducts professional customer surveys. The results as noted by NBRI are, *“Stronghaven may be proud of its overall strong performance!”*

To excel in any mature industry, a company must differentiate themselves. Stronghaven is committed to offering a wide variety of creative packaging and displays as well as providing a “strong performance” in service.

Stronghaven ranked high relative to industry performance, while customer service, delivery and communications rated even higher with “Stretch Performance”. Our vision at Stronghaven is to be “recognized as the best corrugated display and packaging supplier in the markets we serve” and building a strong and long-lasting relationship with our clients is key. Through this customer feedback tool we have achieved a greater focus on what our customers appreciate and deserve.



The NBRI sent a letter to our management team which noted, *“In summary, Stronghaven is to be commended for outstanding performance!”*

Client feedback is invaluable to us as we continually strive to provide the highest quality of products and services. NBRI said: *“Stronghaven is dedicated to customer feedback and acting upon the findings of this study. The organization’s commitment to continuous improvement and to achieving customer loyalty is reflected by its customers’ perceptions.”*

Overall, Stronghaven is performing at the 73rd percentile of the Normative Database which is 23 percentiles above Industry Average (50th percentile). All 8 of Stronghaven’s topics are performing significantly above Industry Average with Customer Service significantly above Stretch Performance. The scores of the eight topics are outlined below.

- *Customer Service (84th)*
- *Delivery (77th)*
- *Communications (77th)*
- *Products (73rd)*
- *Sales Process (72nd)*
- *Quality (72nd)*
- *Pricing (72nd)*
- *Customer Loyalty (67th)*